

CROWN DEPENDENCIES' BANKING ASSOCIATIONS WRITE OPEN LETTER ON CORONAVIRUS CONCERNS

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THE ASSOCIATION OF GUERNSEY BANKS

The Association of Guernsey Banks, together with its counterparts in Jersey and the Isle of Man, have written to their respective island communities to outline the banking sector's continued commitment to customers.

All banks have most staff working from home with just a few essential staff in branches and offices, and have encouraged customers to use online and mobile services and avoid transactions in branches where possible.

"Many people and businesses are naturally worried about their finances right now. Our priorities are therefore to help our customers who are experiencing difficulties whilst also protecting both customers and our teams in line with government and health professionals' advice," the banks say in an open letter.

"In these very difficult times for our island communities the banking industry wish to re-assure all our customers and provide peace of mind when it comes to your money and your financial position."

The banking associations added that they were working with each island government to ensure that support for businesses and individuals is available quickly.

And they issued a warning about frauds and scams linked to the coronavirus pandemic and asked customers to be vigilant.

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